1CRM QuickStart Checklist



Task	Reference
1CRM Cloud instance live, or on premise Server platform installed with server operating system and 1CRM software	Chapters 2 & 3
Check system default currency is as desired (otherwise reinstall)	3.2
Check any required language packs are installed	4.2.3
Check Help module is installed	4.2.3
Check server certificate is installed, and https: access is working	
 Admin - Scheduler check scheduler is enabled and running via Cron or similar enable scheduler tasks as needed 	4.1.3 4.1.3
Configure Admin - Backup Management settings to protect your valuable data!	4.2.2
Configure Admin - Company Information setting for Application Login Page message	4.1.1
Configure Admin - Company Information settings in General Information panel	4.1.1
Configure Admin - Email & Notification Settings, including server outbound email	4.4.1
Configure settings for Admin - Group Inboxes for bounce handling, auto case creation	4.4.4
Admin - Locale Settings: define settings on User Interface and Telephony panels, including server timezone, default theme	4.1.5
Admin - System Settings: configure values for User Interface, Export	4.1.2
Admin - Users - User Management: define system users	4.3.1
Import data after de-duping and cleaning	5.1, 5.2.6
Admin - Studio - Dropdowns Editor: customize existing dropdown lists as desired, create any new lists required	4.5.3
Admin - Studio - Custom Fields Editor: define any custom fields required	4.5.2
Admin - Studio - Layout Editor: edit screen layouts to add custom fields & optimize	4.5.1
Admin - Studio - Smart List Tab Sharing: define any smart list tabs desired, and share them as appropriate	4.5.4
Customize Dashboards, and share them as appropriate	U 4.1
Admin - Users - Team Management: define Teams for data access control and sharing	4.3.4
Admin - Users - Role Management: define Roles for data access control, limiting modules seen in user interface	4.3.3
Configure order management define Product Categories and Types import Product Catalog use PDF Form Designer (Enterprise only) to create custom Quote, Invoice PDFs configure Price Books (Enterprise only) for client segmentation configure Admin - Company Information settings for Order Management, Company Logos, Company Address, Standard Terms text, PDF settings in General Info tab configure Admin - System Settings values for Invoices, Bills configure Tax Codes, Tax Rates, and Shipping Providers	5.4 4.5.10 6.14 4.1.1 4.1.2
Define any Email Templates desired for sales, marketing & service communications	U 5.3.1
ALL USERS: MY Account - Email Options tab - define outbound email settings.	U 10.1.9
ALL USERS: My Account - General tab - define user info and settings	U 10.1.1 - 10.1.5
ALL USERS: My Account - Display Options tab - set preferred locale information	U 10.1.6, 10.1.7
ALL USERS: My Account - Email Options tab - define monitored mailboxes	U 10.1.8, 10.1.10
ALL USERS: <i>My Account - Integration</i> tab - setup integration with Google Apps, Gotomeeting, Dropbox; sync of Contacts/Calendar/Tasks to iOS/Android/Outlook/OSX	U 10.1.11 - 10.1.20