

	Startup Edition	Startup+ Edition	Professional Edition	Enterprise Edition
Cloud Service: Annual (Per user/month) Cloud Service: Monthly (Per user/month)	\$12 \$15	\$19 \$22	\$28 \$33	\$34 \$39
On-Premise: Annual (Per user/month) On-Premise: Monthly (Per user/month)	Free	\$12 \$15	\$21 \$26	\$27 \$32
User, Implementation & Developer Guides; Online Help System	✓	√	✓	✓
Maximum User Limit	3	10	Unlimited	Unlimited
Maximum Accounts Limit	300	600	Unlimited	Unlimited
Maximum Leads / Contacts / Targets	750	1500	Unlimited	Unlimited
Sales & Marketing				
Activity Tracking & History	✓	✓	✓	✓
Lead Tracking	✓	✓	✓	✓
Web-to-Lead Capture	✓	✓	✓	✓
Opportunity Tracking	✓	✓	✓	✓
Customizable Sales Process	✓	✓	✓	✓
Document Attachments	✓	✓	✓	✓
Salesforce Automation & Forecasting	✓	✓	✓	✓
Mass Email Campaigns & Tracking	✓	✓	✓	✓
Target Lists & Automated Follow-ups	✓	✓	✓	✓
Analytic Snapshots	✓	✓	✓	✓
Visual Workflow	✓	✓	✓	✓
Standard & Custom Reports	✓	✓	✓	✓
Advanced Reporting				✓
Daily Activities & Social CRM				
Email & Reminders	✓	✓	✓	✓
Track Calls, Meetings, Tasks	✓	✓	✓	✓
Group Calendaring	✓	✓	✓	✓
CRMFlex: Mobile Web Access Android / iOS	✓	✓	✓	✓
1CRM Mobile (iPhone App)			✓	✓
CRMSync: iOS, Android, macOS, Outlook	✓	✓	✓	√
Facebook/LinkedIn/Twitter/Google+	✓	✓	✓	✓
Company Forums	✓	✓	✓	✓
Google Apps Integration	✓	✓	✓	✓
Skype Integration	✓	✓	✓	✓
Citrix GoToMeeting Integration	✓	✓	✓	✓
RingCentral Telephony Integration	✓	✓	✓	✓

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Order Management				
Product Catalog & Inventory Tracking	✓	√	✓	✓
Quote Management	✓	✓	✓	✓
Sales Orders, Invoices & Payments	✓	√	✓	✓
Purchase Orders & Bills	✓	✓	✓	✓
Shipping & Receiving	✓	√	✓	✓
Price Books				✓
Project Management				
Tracking Project Tasks	✓	✓	✓	✓
Gantt Charts	✓	✓	✓	✓
Resource Management	✓	✓	✓	✓
Expense Reports	✓	√	✓	✓
Standard & Custom Project Charts	✓	✓	✓	✓
Time Sheets & Booked Hours	✓	√	✓	✓
Customer Support				
Service Contracts	✓	✓	✓	✓
Case Management	✓	✓	✓	✓
Customer Support Email Management	✓	✓	✓	✓
Customer Connection Portal for WordPress			\$	\$
Bug Tracking	✓	✓	✓	✓
Knowledge Base	✓	✓	✓	✓
Customization & Configuration				
Access Control via Roles & Teams	✓	√	✓	✓
Drag 'n Drop Screen Layout Editing	✓	√	✓	✓
Customized & Scheduled Reports	✓	✓	✓	✓
Workflow Automation	✓	✓	√	✓
REST API			✓	✓
Module Designer				✓
PDF Form Designer				✓

Not sure which edition is right for your business? Contact us today for a free walk-through to help you find the right CRM solution to meet your business goals.

